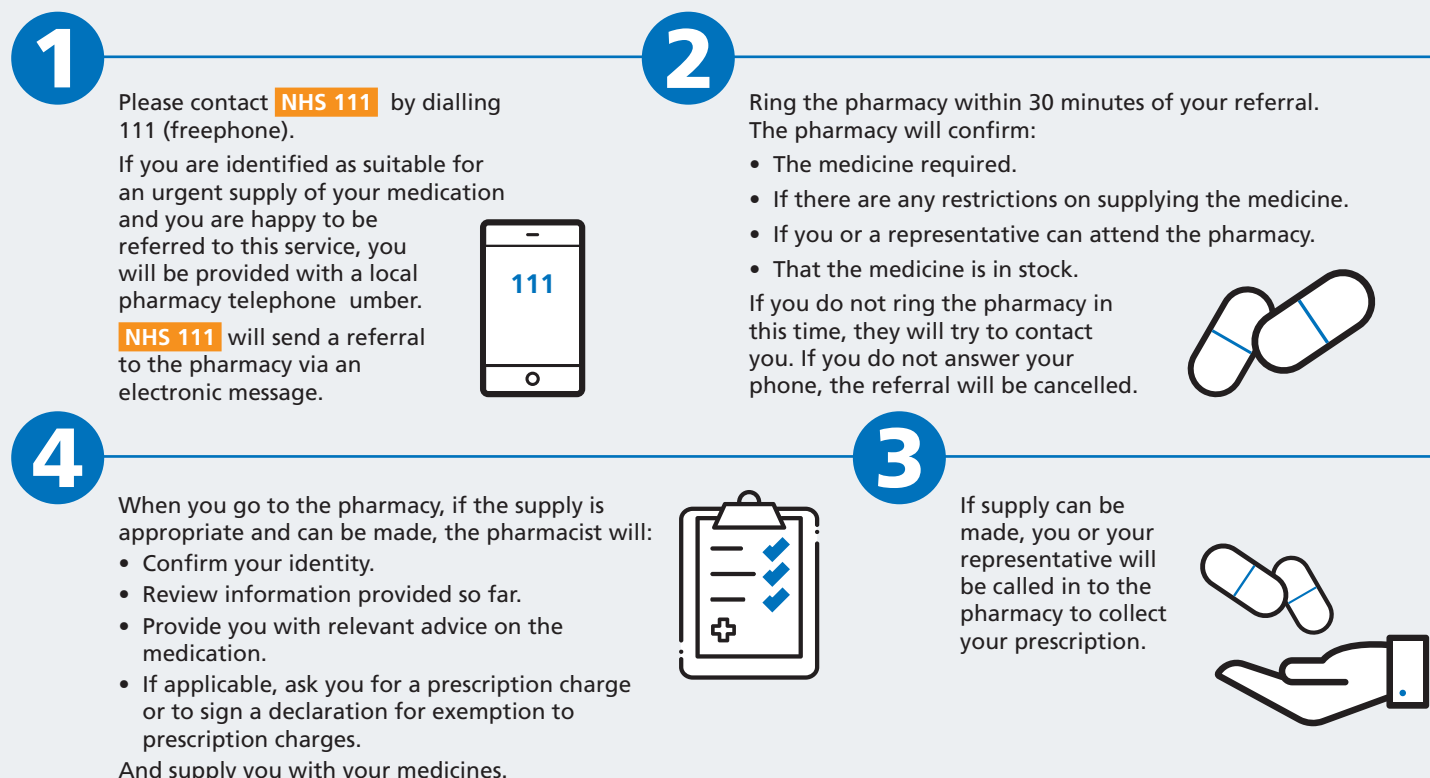


# How to access **urgent** repeat medication via **NHS 111**:



## NHS Community Pharmacist Consultation Service (CPCS)



### 'Help Us Help You' know what to do

#### What is the NHS CPCS?

If you need a repeat medication urgently **and if your GP surgery is closed**, this can be done via the NHS CPCS, which you can access via **NHS 111**.

#### You will not be given an urgent medicine supply if:

- The supply for a regular medication is not deemed urgent.
- The medicine has not been prescribed on an NHS prescription previously.
- The medicine requested is a controlled drug.

#### Please note:

- The pharmacist may need a further discussion to determine whether a supply is appropriate.
- Usual prescription charges or exemptions apply.
- The service requires the community pharmacist to be satisfied that you are receiving ongoing treatment for the medicine requested and the need is deemed urgent.
- Your GP will be informed of the supply and information will be shared with NHS organisations in line with the usual prescription process.

There may be restrictions on the supply of certain medications

If you have an urgent medical problem and you're not sure what to do, go straight to NHS 111

#### About **NHS 111**

##### To get help from NHS 111 you can:

- go to the [111.nhs.uk](https://111.nhs.uk) website (for people aged 5 and over only)
- call 111 by phone

If you have difficulties communicating or hearing, you can:

- call **18001 111** on a textphone
- use the NHS 111 British Sign Language (BSL) interpreter service at [www.interpreternow.co.uk/nhs111](https://www.interpreternow.co.uk/nhs111)
- You can ask for a translator if you need one

