

# Email automatic response

**(Set an email out of office permanently, so that everyone receives the below response to email enquiries)**

*Unless you are aged 80 and over and have not been contacted about having your first vaccine, please DO NOT contact your GP for a COVID-19 vaccine.*

*The NHS is prioritising vaccinating people who experts have agreed will benefit the most. We will let you know when it is your turn. Please see [here](#) for advice.*

*If you are aged 80 and over, and have not been contacted about a first vaccination please let us know. If you are aged 80 and over and housebound we have had to wait until we had the right vaccine, the right procedures and processes, so we have only recently started visiting homes - however there is no harm in ringing us to check we have you on our list.*

*There is comprehensive information, guidance, and answers to questions at [COVID-19 Vaccination programme | East London Health & Care Partnership](#) ([eastlondonhcp.nhs.uk](http://eastlondonhcp.nhs.uk))*

*The NHS in London is very busy as coronavirus infection rates continue to be high, but we'll help you get urgent care when you need it.*

*Most consultations are over the phone and via video. This is for everyone's safety. We will assess your situation and invite you into the practice if needed. We can arrange same-day appointments if you need urgent care but please don't visit without an appointment. Appointments will be held in the best way to keep you safe from Covid.*

*You can also contact 111, day or night, for other urgent health advice - including if you have concerns about your Covid-19 symptoms.*

*Please remember that 999 and A&E are for emergencies.*

*Please help reduce infections, protect the NHS and keep each other safe by following the latest [rules](#).*