Best care by the best people



NELFT NHS Foundation Trust CEME Centre – West Wing Marsh Way Rainham Essex RM13 8GQ

25 September 2020

Dear colleagues

Supporting the NHS response to coronavirus (COVID-19)

I hope you are well. I am writing to you update you about the care and services North East London NHS Foundation Trust (NELFT) provide in your locality and the changes we have undertaken after receiving and implementing the NHSE National guidance for the restart of Community Health Services, Mental Health Services, as the NHS response to coronavirus (COVID-19).

Please see below for a table with the list of services run by NELFT and the status of the local provision for your information.

You will see most of our services that were partial or fully suspended have now resumed. The majority of our services have now fully restarted and we are working hard to address any impacts of service full or partial closures. There are some exceptions to our full service provision in some services and this is mainly for those services which provide group work/activities. We are trialling a number of initiatives to be able to provide these functions in alternative ways such as virtually.

Where we still have partial provision we are working hard to resume these back to full capacity as quickly as possible. I apologise for the inconvenience these essential measures will cause our patients, and if you have any concerns or questions, I would of course be happy to talk these through.

Thank you in advance for your support in helping us, and our wider communities respond in the most effective way possible.

I hope you, your family and friends remain safe and well.

Yours sincerely

Professor Oliver Shanley, OBE

Chief Executive

Chair: Joe Fielder

Chief executive: Professor Oliver Shanley OBE



