

Advice and guidance pilot study Protocol

Protocol

- Referral from the GP via the electronic referral system clearly stating the referral is for Advice and guidance.
- Consultation/ reply within 5 working days unless otherwise stipulated.
- Phone consultation available depending if deemed appropriate by consultant psychiatrist.
- Clinician will initially offer written advice within 5 working days.
- Electronic recording of consultation on ERS for medical records and in exceptional circumstances written correspondence to general practitioner (GP).

Precautions

Appropriate patient information and history needed.

Appropriate patients to be selected for advice and guidance

Exclusion criteria;

This service is not for urgent/ crisis patients.

Non- organic mental illness

Risk of harm to self and others.

Structure;

Initial referral by GP using ERS and clearly stating referral for advice and guidance



Triage by team duty and passed on to clinician.



Advice/reply within 5 working days/ Phone consultation if needed



Advice documented on ERS system, GP letter generated only in exceptional circumstances otherwise ERS record sufficient.

Follow up;

1. Monthly review of the pilot with all stakeholders.
2. Ability to pause the pilot at any stage if deemed necessary by all the stakeholders.